



JURUPA COMMUNITY SERVICES DISTRICT
REQUEST FOR PROPOSALS FOR PROFESSIONAL SERVICES FOR
AV MODERIZATION PHASE II

Addendum No. 1: September 29, 2026

This Addendum No. 1 to subject Request For Proposals (RFP) provides an answer to the questions asked.

All provisions of the attachments to this Addendum No. 1 are hereby incorporated by reference into the subject RFP. Consultants shall account for all provisions pursuant to this Addendum No. 1 in submitting their proposals. Each consultant shall acknowledge receipt of this Addendum in the spaces provided herein.

Questions and Answers

- 1. The RFP does not specify a required contractor license classification for this project. Given that the scope includes low-voltage AV cabling/installation, network switching, rack/UPS power distribution, and coordination with electrical circuits at rack, display, and AV box locations, will the District require the awarded Consultant to hold a C-7 (Low Voltage Systems), C-10 (Electrical), and/or B (General Building) license, or a combination thereof?**

The District does not require a specific contractor license classification for this project. The awarded Consultant remains responsible for maintaining any licenses, certifications, or permits required by applicable law for the work actually performed.
- 2. For rooms noted as reusing existing equipment (Pinnacle Room, Lobby Signage Pillar), can the District provide a current equipment inventory/make-model list for the reusable items?**

No comprehensive equipment inventory is available. Proposers shall inspect existing equipment during the job walk and verify compatibility of any equipment proposed for reuse.
- 3. Is decommissioning/removal and disposal of existing equipment the Consultant's responsibility, and should disposal costs be included in the base proposal?**

Yes. The Consultant shall remove and properly dispose of existing AV equipment being replaced unless the District specifically identifies equipment to be retained. Associated removal and disposal costs shall be included in the base proposal.
- 4. Are any existing AV schematics, floor plans, RCP (reflected ceiling plans), or room photos available to supplement the written scope?**

The District does not have AV as-built drawings or other drawings that should be relied upon for final design. Proposers shall inspect the applicable rooms, obtain necessary measurements, and document existing conditions during the job walk.

5. For the "customer-furnished display" offices, are displays already installed and operational, or will the District be supplying and delivering new displays for the Consultant to mount/integrate?

Displays identified as District/customer-furnished are already installed and mounted. The Consultant shall field verify the existing displays and mounting conditions and integrate them with the proposed AV systems.

6. For the Pinnacle Room video wall, is a spare-parts/same-lot module quantity specified, or should the Consultant propose a standard spare ratio?

The District has not established a specific spare-module quantity. Proposers should recommend an appropriate same-lot spare quantity based on the proposed manufacturer's recommendations and identify the quantity included in the proposal.

7. For the Board Room, how many PTZ cameras are anticipated beyond the stated minimum of two, and is there a preferred camera-switching/auto-framing behavior?

The RFP establishes a minimum of two PTZ cameras. Proposers may recommend additional cameras where necessary to provide appropriate coverage. Proposed camera switching, framing, and tracking functionality should be described in the technical proposal.

8. Does the District have a preferred or standardized manufacturer ecosystem (e.g., existing Crestron, Q-SYS, or Logitech deployments from Phase I) that Phase II should align with for compatibility?

The products and manufacturers identified in the RFP establish the District's basis of design and desired functionality, interoperability, supportability, and user experience. Proposers should consider compatibility and maintainability across the District's AV environment.

9. Are equivalent/substitute products acceptable in place of the "-class" reference products named in the scope (e.g., Rally Bar-class, Q-SYS-class, Crestron Flex-class), provided equivalent functionality is met?

Yes. Equivalent or better alternatives may be proposed unless expressly identified as no-substitution. Proposed substitutions must meet or exceed the functional, interoperability, supportability, cybersecurity, management, lifecycle, and performance requirements of the RFP.

10. Is this project subject to California prevailing wage requirements (Labor Code §1720 et seq.)? If yes, please confirm applicable trade classifications.

Yes. This project is subject to California prevailing wage requirements. Proposers are responsible for compliance with all applicable prevailing wage, registration, reporting, and related requirements. Applicable trade classifications shall be based on the work actually performed.

- 11. Will bid, payment, and performance bonds be required for this award? If so, please confirm the percentage and threshold that applies.**

No. Bid, payment, and performance bonds are not required for this project.

- 12. What is the required project completion date, or duration allowed from Notice to Proceed?**

The District has not established a fixed project completion date. Proposers shall provide a proposed project schedule identifying anticipated lead times, procurement, installation, programming, commissioning, training, and final acceptance.

- 13. Are liquidated damages applicable if the completion date is missed? If so, what is the daily or business-day rate?**

No project-specific liquidated damages are presently identified in the RFP. Any applicable contractual requirements will be governed by the final agreement.

- 14. What are the standard working hours permitted for installation activities, and are there any restrictions on evening, weekend, or after-hours work?**

Normal installation hours are Monday through Friday, 8:00 a.m. to 5:00 p.m. Alternate or after-hours work may be arranged with advance District approval and coordination. Work requiring outages or significant disruption to occupied spaces shall be coordinated with the District in advance.

- 15. Is free parking available on-site, and if not, what is the nearest available parking and its distance from the work areas?**

Yes. Free onsite parking is available.

- 16. Is on-site storage space available for materials/equipment during the installation phase, or should the Consultant plan for off-site storage/staging?**

Yes. The District can provide temporary onsite staging/storage space during the installation phase. The location, amount of available space, access, and duration shall be coordinated with the District.

- 17. Who bears responsibility for any drywall patching, painting, or fire-blocking required after equipment removal or new cable/conduit pathway installation?**

The Consultant is responsible for drywall patching, painting, fire-blocking, and other reasonable restoration required as a result of equipment removal, cabling, pathway installation, or other work performed under this project. Restored surfaces shall be returned to a condition consistent with the surrounding existing finishes.

- 18. Who bears responsibility for conduit/raceway installation for low-voltage AV cabling versus the "approximately 1-1/4 inch conduit/pathways" the District states it will provide?**

JCSD will provide required 120V electrical service at required rack, display, and AV equipment locations. The Consultant is responsible for AV/low-voltage cabling and shall identify any additional conduit/pathway requirements during field verification. Existing conduit/pathways may be reused where suitable.

- 19. In the event of a District-caused project delay, how will the District address associated labor/material cost escalation?**

Any requested adjustment resulting from a District-caused delay will be addressed in accordance with the final agreement and applicable change-order procedures. Proposers should identify assumptions regarding pricing validity and material lead times in their proposal.

20. Is there a stated budget ceiling, IGCE, or not-to-exceed target the District can share to help proposers calibrate scope and alternates?

The District is not providing a project budget, cost estimate, or not-to-exceed target. Proposers should price the project based on the requirements of the RFP and issued clarifications.

21. Should sales/use tax be included as tax-exempt (public agency purchase) or should it be itemized as a standard project-wide cost, as currently instructed in the RFP?

Applicable sales/use tax should be included and separately itemized in the proposal as instructed by the RFP.

22. What is the required maintenance period after installation, and what frequency is expected (annual, bi-annual, quarterly, monthly)?

The District is not establishing a mandatory ongoing maintenance frequency beyond the requirements of the RFP. Proposers should identify available maintenance and managed-service options, including frequency, scope, and associated costs.

23. What warranty period is required for equipment (manufacturer pass-through warranty)?

Proposers shall identify the applicable manufacturer warranty for all proposed equipment and describe any available extended warranty options.

24. What warranty period and response times are required for contractor service (email/call response time, on-site response time)?

The District is not establishing an additional mandatory service-level agreement beyond the RFP requirements. Proposers shall describe their integration/workmanship warranty, service response procedures, escalation path, remote support capabilities, anticipated response times, and optional support offerings.

25. Will remote access to the AV system be permitted for ongoing support? If so, what are the access requirements and approval process?

Authorized remote support may be permitted subject to coordination and approval by JCSD IT. Unapproved remote-access agents, vendor-owned administrative accounts, default credentials, or unapproved cloud-management environments shall not be used.

26. Attachment B, Section 3.16.2.1(4) requires Builders'/All-Risk insurance. Given the scope of this project is AV systems integration in existing, occupied facilities rather than new construction or structural renovation, will the District waive this requirement, or is it intended to apply to this award? If it applies, please confirm the required coverage value.

The insurance requirements applicable to this project are set forth in the Contract attached to the RFP, including Section 3.16.2, Insurance. Proposers shall comply with the insurance requirements contained in the Contract. The District is not waiving the Builders'/All-Risk insurance requirement identified in Section 3.16.2.1(4). Proposers should base their insurance requirements and pricing on the Contract documents included with the RFP.

- 27. The scope for the Pinnacle Room requires "local presentation on existing video wall," but the next item requires the integrator to "Provide direct-view LED video wall approximately 15.7 ft x 7.77 ft." Are we replacing the existing video wall with the new direct-view LED, or are these two separate displays in the same room?**

The new direct-view LED video wall specified in the RFP is intended to replace the existing Pinnacle Room video-wall infrastructure. The District does not intend to maintain two separate video walls.

- 28. The RFP specifies to "reuse existing media player where compatible" for the Lobby Signage Pillar and mentions reusing compatible equipment in the Pinnacle Room. Could you provide the specific make and models of this existing equipment so compatibility can be verified?**

A comprehensive make/model inventory is not available. Proposers shall inspect existing equipment during the job walk and determine compatibility of equipment proposed for reuse.

- 29. The Engineering, Finance, and IT Manager offices designate a "Customer-furnished display." Does the District also plan to furnish the display mounts for these rooms, or should the integrator include appropriate mounts in pricing?**

The District-furnished displays identified in the RFP are already installed and mounted. Proposers shall verify mounting and compatibility during the job walk.

- 30. The Board Room requires a Microsoft Teams Room, and various other rooms require Zoom Rooms. Will the District provide all necessary room software licenses, or should the integrator include the first year of software licensing in the fee proposal?**

JCSD will provide the required Zoom Room and Microsoft Teams Room software licensing. Proposers shall separately identify any additional manufacturer, device-management, cloud-management, subscription, or other recurring licensing required by their proposed solution.

- 31. For rooms requiring table microphones or table-mounted touch controls, are there existing floor boxes and conduits to the tables, or will core drilling and pathway creation be required?**

Existing conditions shall be verified during the job walk. Proposers shall identify any additional floor boxes, core drilling, conduit, pathways, or furniture modifications required by their proposed solution.

- 32. For rooms requiring Q-SYS-class processing, matrix distribution, and managed switches, is there existing AV rack space available, or should new localized racks be provided and priced?**

Available rack space and equipment locations shall be field verified during the job walk. If the proposed solution requires additional or replacement rack capacity, the proposer shall identify and include it in the proposal.

33. Under "Pinnacle Room," the requirement says "existing video wall." Please provide information on the existing video wall.

The existing Pinnacle Room video-wall infrastructure is being replaced. Proposers shall inspect the existing system and site conditions during the job walk for purposes of removal, pathways, electrical requirements, and installation planning.

34. Under "Pinnacle Room Video Wall," please confirm the intent to add a direct-view LED video wall and reuse the existing video wall.

The District intends to replace the existing video-wall infrastructure with the new direct-view LED video wall specified in the RFP. The existing video wall is not intended to remain as a second video wall.

35. The Logitech Rally series systems do not provide general control of external AV devices and primarily control the conferencing environment. Is this the design intent?

Yes. The District understands that the Logitech Rally/Tap conferencing interface primarily controls the conferencing environment and is not intended to function as a general-purpose external AV control processor. Where control of external AV equipment is required, the proposed solution shall include the necessary control hardware, programming, and integration.

36. Is the District open to substitute solutions?

Yes. Approved-equivalent solutions may be proposed in accordance with the substitution requirements of the RFP.

37. Does the District have as-built drawings of the rooms' AV systems?

No reliable AV as-built drawings are available. Proposers shall inspect and document existing conditions during the job walk.

38. There are existing devices mentioned for reuse/integration. Can the District provide a list of all devices in each room that are planned for reuse?

A comprehensive equipment inventory is not available. Proposers shall inspect the existing systems during the job walk and identify equipment proposed for reuse in their technical proposal.

39. Who will handle electrical work?

JCSD will provide required 120V electrical service at rack, display, and AV equipment locations. Proposers shall identify any additional electrical requirements resulting from their proposed design.

40. Are proposers allowed to use existing conduits?

Yes. Existing conduit/pathways may be reused where suitable, available, code-compliant, and appropriate for the proposed installation. Suitability shall be field verified.

41. Who will handle wall repairs and repainting?

The Consultant is responsible for wall repair, patching, painting, fire-blocking, and other reasonable restoration required as a result of the Consultant's work. Restored surfaces shall be returned to a condition consistent with the surrounding existing finishes.

42. There is limited information regarding speakers. Should existing speakers be reused, or should new speakers/audio systems be provided for all rooms?

Existing speakers and audio infrastructure should be reused where suitable and capable of meeting the required functionality and performance. Proposers shall evaluate existing conditions during the job walk and identify any replacement or additional speakers/audio equipment necessary to provide a complete and functional system.

43. Please provide as-built floor plans showing each room's dimensions and location.

The District does not have as-built plans that should be relied upon for final AV design. Proposers shall obtain necessary room dimensions and verify existing conditions during the job walk.

44. Will there be an AV/equipment room where these devices will be located, or will equipment be located within each room?

Existing rack and equipment locations shall be inspected during the job walk. Proposers should utilize suitable existing infrastructure where practical and identify any additional localized racks or equipment enclosures required by their proposed design.

45. Will there be a network connection provided to each room for the building network and Internet connection?

Yes. JCSD will provide access to the District network and Internet connectivity at applicable AV locations. The Consultant shall coordinate VLANs, IP addressing, firewall requirements, device management, and related network configuration with JCSD IT.

46. Is the AV contractor responsible for procuring and installing the glass whiteboards? If so, what size is required for the four offices?

No. The glass whiteboards are District-furnished and are already installed in the applicable offices. The AV contractor is not responsible for procuring or installing the glass whiteboards. The contractor should field verify the existing whiteboards and provide/install the necessary whiteboard camera equipment, mounting, cabling, configuration, and integration required by the RFP.

47. Are floor plans/existing drawings of the rooms available? Can the District provide those documents? Does the District have accurate as-built documents of the existing AV systems?

The District will provide any available floor plans or existing drawings. The District does not represent that complete or accurate as-built AV drawings are available for all existing systems. Vendors should field verify existing conditions and equipment.

48. Would the District be open to hosting an on-site job walk?

Yes. The District is open to hosting an on-site job walk so vendors can inspect the rooms, existing AV equipment, furniture, cabling pathways, mounting conditions, and other relevant site conditions. Additional information regarding the date and time will be provided.

49. Pinnacle Room: The RFP mentions compatible owner-furnished equipment. Please provide a list of all current equipment in the room. How many cameras are required in this room? What are the presentation sources on the video wall? Does the District want the ability to show multiple sources at the same time on the video wall?

Pinnacle Room: The District intends to reuse compatible existing equipment where practical. Existing equipment will be available for inspection during the job walk, and the contractor will be responsible for identifying equipment proposed for reuse and verifying compatibility. Two 4K NDI-capable PTZ cameras are required. Presentation sources should include the Zoom Room system, local/wired presentation sources, and existing AV sources determined to remain in use following field verification. The District would also like the proposed video-wall processing solution to support displaying multiple sources simultaneously where practical.

50. ECC Conference Room: Will the table have a cut out pass-through for the cabling of the tabletop microphones? What type of display mount is required? Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance?

ECC Conference Room: The contractor should coordinate microphone cabling with the existing conference table. If a table cutout/pass-through is required, it should be identified during the site walk and coordinated with the District prior to modification. A commercial wall mount appropriate for the specified 75-inch display should be included. The room is intended to operate as a dedicated appliance-mode Zoom Room using a Logitech Rally Bar-class solution and tabletop controller. Wired content sharing from a user-provided laptop should also be supported.

51. Parks Director Office: Please clarify the digital whiteboard requirement. What are the presentation sources in this room? Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance?

Parks Director Office: The digital whiteboard requirement is intended to allow the existing physical glass dry-erase board to be shared into Zoom meetings using a Logitech Scribe-class whiteboard camera or approved equivalent. Presentation sources should include the dedicated Zoom Room system and wired content sharing from a user-provided device. The District prefers a dedicated Zoom Room solution rather than relying on a user laptop for the room camera and microphones.

52. Lobby Signage Pillar: What content will be shown on the signage displays? Are the displays mounted on pillars? Will the lobby pillar signage have one source for each display, or one source distributed to all displays?

Lobby Signage Pillar: The displays will primarily be used for District informational/digital signage content, including announcements, programs, events,

public information, and similar content. There are four displays associated with the lobby pillar/signage area. Final mounting locations and conditions should be field verified. The District currently anticipates reusing the existing media player where compatible. The proposed solution should allow the same source/content to be distributed to all four displays. Vendors may also identify options for independently addressing individual displays.

53. Activity Room C: Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance?

Activity Room C: The room is intended to operate as a dedicated appliance-mode Zoom Room using a Rally Bar-class system. Users should also be able to present/share content from their own devices.

54. Activity Room A: Is only one auto-tracking camera required for the presenter? Is there no need to capture the audience? How many wireless microphones are required (handheld/lavalier)? Where is the rack located? Would the District prefer to bring in their own device (laptop running zoom with the room cameras/microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance?

Activity Room A: One 4K PTZ auto-tracking camera is currently required. The intent is to limit automatic tracking/capture to the front presentation area. The District does not want automatic audience tracking due to the room's use for programs involving children. Please include wireless microphone capability supporting both handheld and lavalier/bodypack use. Vendors may recommend the appropriate quantity based on room size and intended use. The existing rack location can be inspected during the job walk. The District prefers a dedicated Zoom Room solution with the ability for users to share/present content from their own devices.

55. Boardroom: The RFP mentions integration with existing systems. Please provide information on the existing systems/equipment. Are displays needed? Are microphones needed? How many presentation sources are required in total?

Boardroom: Existing Boardroom AV systems and equipment should be inspected during the job walk. The intent is to modernize and integrate with usable existing room infrastructure. The scope should include at least two PTZ cameras, Microsoft Teams Rooms conferencing, wireless presentation, enterprise room control, and integration with existing room audio/video systems. Vendors should identify existing displays, microphones, speakers, and other AV components that can reasonably be reused following field verification and identify equipment recommended for replacement. The system should accommodate the dedicated Teams Room system, wireless presentation, and wired/local presentation sources.

56. Engineering Director Office: Is the vendor responsible for providing a display mount? Will the table have a cut out pass-through for the cabling of the tabletop expansion microphones? Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance?

Engineering Director Office: Where a display is part of the vendor-provided system, an appropriate commercial display mount should be included. Where the District is providing/reusing the display, the vendor should verify the existing mount and include a replacement if required. Any required table penetrations/pass-throughs for microphone cabling should be identified and approved by the District before modification. The District prefers a dedicated appliance-mode Zoom Room with wired content sharing from user-provided devices.

57. Public Affairs Director Office: Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance? Will the table have a cut out pass-through for the cabling of the tabletop expansion microphones?

Public Affairs Director Office: The District prefers a dedicated appliance-mode Zoom Room with wired content sharing from user-provided devices. Any required table penetrations/pass-throughs for microphone cabling should be identified and approved by the District before modification.

58. Operations Director Office: Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance? Will the table have a cut out pass-through for the cabling of the tabletop expansion microphones?

Operations Director Office: The District prefers a dedicated appliance-mode Zoom Room with wired content sharing from user-provided devices. Any required table penetrations/pass-throughs for microphone cabling should be identified and approved by the District before modification.

59. Finance Instructor Office: Is the vendor responsible for providing a display mount? Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance? Will the table have a cut out pass-through for the cabling of the tabletop expansion microphones?

Finance Instructor Office: The vendor should provide an appropriate commercial display mount where required for the proposed installation. The District prefers a dedicated appliance-mode Zoom Room with wired content sharing from user-provided devices. Any required table penetrations/pass-throughs for microphone cabling should be identified and approved by the District before modification.

60. IT Manager Office: Is the vendor responsible for providing a display mount? Would the District prefer to bring in their own device (laptop running zoom with the room cameras / microphones), utilize the Zoom from a dedicated PC, or a Zoom Room appliance? Will the table have a cut out pass-through for the cabling of the tabletop expansion microphones?

IT Manager Office: The vendor should provide an appropriate commercial display mount where required for the proposed installation. The District prefers a dedicated appliance-mode Zoom Room with wired content sharing from user-provided devices. Any required table penetrations/pass-throughs for microphone cabling should be identified and approved by the District before modification.

61. Does the District also want the rooms to be compatible with Microsoft Teams?

The Boardroom is specifically intended to operate as a Microsoft Teams Room. The remaining rooms are primarily intended to operate as Zoom Rooms. However, the District prefers solutions that support Microsoft Teams meetings through Zoom Room interoperability/direct guest join or another manufacturer-supported workflow without requiring a separate Teams Room system in each location. Vendors should identify how their proposed solution supports participation in Microsoft Teams meetings and identify any additional licensing, hardware, or limitations.