Customer Care Program Application

11201 Harrel Street
Jurupa Valley, CA 91752
Phone: (951) 685-7434
Email: info@jcsd.us

jurupa
COMMUNITY SERVICES DISTRICT
Serving Jurupa Valley and Eastvale

About the Customer Care Program

The Customer Care Program assists eligible low-income households with their water utility costs. Enrollment is open on a continuous basis until funding is exhausted. Program enrollment results in fixed savings of $15 each month for a period of twelve months and will appear on the customer's next water bill following the application approval date. Annual re-application is required.

Applicant Information

Account Number: Phone Number:

Name:

Service Address:

Email:

Signature:

Date: ☐ By signing above, I certify that I meet program income guidelines as shown below.

For Office Use Only

Date Received: Received By:

Approved: Date: Denied: Date:

Date LIRA Credit Entered:

Date Denial Letter Sent:

Re-Application Deadline: ☐ Available documents reviewed.

Program Income Limits

Number In Household	Maximum Annual Income	Maximum Monthly Income
1	$30,120	$2,510
2	$40,880	$3,407
3	$51,640	$4,303
4	$62,400	$5,200
5	$73,160	$6,097
6	$83,920	$6,993
7	$94,680	$7,890
8	$105,440	$8,787
Per Additional Person	$5,380	$448.33

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Solicitud del Programa

11201 Harrel Street
Jurupa Valley, CA 91752
Teléfono: (951) 685-7434
Correo Electrónico: info@jcsd.us

Sobre el Programa de Asistenica

El Programa de Asistencia al Cliente ayuda a los hogares elegibles de bajos ingresos con sus costos de servicios de agua.

La inscripción está abierta de forma continua hasta que se agoten los fondos.

La inscripción en el programa genera ahorros fijos de $ 15 por mes durante un período de doce meses. El ahorro aparecerá en la próxima factura de agua después de la fecha de aprobación de la solicitud.

Se requiere una nueva aplicación para el programa anualmente.

Información del Cliente

Número de Cuenta: Número de teléfono:

Nombre:

Dirección de Servicio:

Correo electrónico:

Firma:

☐ Al firmar arriba, certifico que cumplo con los limites de ingresos del programa como se muestra abajo.

Sólo Para Uso de Oficina

Date Received: Received By:

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Date LIRA Credit Entered:

Date Denial Letter Sent:

Re-Application Deadline:

☐ Available documents reviewed.

Límites de Ingresos

Número en el Hogar	Máximo Ingresos Anual	Máximo Ingreso Mensual
1	$30,120	$2,510
2	$40,880	$3,407
3	$51,640	$4,303
4	$62,400	$5,200
5	$73,160	$6,097
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