

WATER • SEWER

PARKS • GRAFFITI • STREET LIGHTS

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### CONNECT WITH US



# SEWER COLLECTION IMPROVEMENT PROJECT

## PROJECT SPOTLIGHT

Name: **Eastvale/Jurupa Valley  
Sewer Diversion Project**

Cost: **1.2 million**

Why: **To eliminate sewer overflows**

Time: **Estimated completion in fall 2019**

An important part of JCSD's day-to-day operations is maintaining current infrastructure such as sewer and water pipes, lift stations, wells, pumps, and other equipment. Infrastructure repair and maintenance is not only necessary for the health and safety of our residents and businesses, it is required by law.

The Sanitary Sewer System is one of the most valuable assets for the community. The removal of waste water to a treatment plant is considered one of the greatest health benefits of this century. Numerous diseases including typhoid and cholera have been virtually eliminated because drinking

water and wastewater are conveyed separately and treated in different facilities for use and disposal.

Sanitary Sewer Overflows (SSOs) can occur for a few reasons including excessive amounts of rain, equipment malfunctions, and a blockage in a sewer pipe. Although these rarely occur, it is important to maintain all equipment and make improvements whenever possible to prevent these occurrences. For this reason, staff continuously monitors equipment and has a dedicated sewer cleaning crew that works every day to ensure sewers are clean. Regional growth must be planned for many years in advance. New infrastructure and upgrades to existing assets require an extensive planning process.

Capital Improvement Projects like this may take up to a year to complete. Depending on the type of work needed, companies that specialize in a particular job are hired. JCSD staff oversees and ensures that the work is completed professionally, within budget, on time, and with a minimum impact on residents and traffic. We post regular project updates on social media and our website.

## BY THE NUMBERS – 2017

In 1992 the Board of Directors authorized the Graffiti Abatement Program (GAP) through the Landscaping and Lighting Maintenance Act of 1972. The GAP has been very successful at removing graffiti quickly.



**2 Graffiti  
Workers**



**3,616 Graffiti  
Removals**



**56,439  
Square Feet**

To report graffiti, call the JCSD Graffiti Hotline at (951) 727-3500  
or online at <https://www.jcsd.us/services/graffiti-removal-program>

# AGENTS OF DISCOVERY

**Debuts on Earth Day  
(April 22) at Riverwalk Park!**

Join us at Riverwalk Park for a new fun and exciting game on Earth Day! Agents of Discovery is a smartphone game that gets children outdoors, active and engaged in the world around them. Kids complete a Mission as Secret Agents and explore the hidden wonders of Riverwalk Park. Missions are geo-triggered so kids have to walk in order to answer the questions. Agents of Discovery is free to download from Google Play or the App Store and once downloaded, does not require any data or Wifi to play. Additional games and activities will be available as we celebrate Earth Day on April 22, 8:00 a.m. to 11:00 a.m.



## FlashVote

[www.flashvote.com/jcsd](http://www.flashvote.com/jcsd)

Are you signed up to take our 1-minute survey? We want to hear from you. Each month, a new survey is released that focuses on one area. The surveys cover a variety of topics from customer service to water conservation. Surveys are anonymous and consist of 4 - 5 questions. Participants have two days to respond and can check back in to see the results. Surveys may be taken by telephone or on the web.

Is it important to make your voice heard? You bet! Staff members review the surveys for information and look for ways to serve you better. Recent decisions that were impacted by the surveys include a change to the "on hold" message, additional water efficient appliance rebates, and a new way to pay your bill. Currently, we have about 500 respondents but our goal is to reach at least 1,000. Help us reach our goal and sign up today at [www.flashvote.com/jcsd](http://www.flashvote.com/jcsd) or call (775) 235-2240.



## REBATES

Did you know that you can save both water and money? JCSD offers rebates for water saving devices!

Southern California is classified as a semi-arid climate and JCSD received average rainfall of about 12 inches in the winter of 2016-2017. Although we did receive a little "Miracle March" rain in 2018, it isn't enough to make up for previous dry conditions. In fact, Riverside County is now classified as "moderate drought" by the U.S. Drought Monitor. JCSD relies on groundwater, which is stored in underground basins, for 100 percent of its water supply. Groundwater basins are slow to refill and the 2011-2017 drought significantly reduced available groundwater throughout our area.

We must continue to conserve our water supply. Older toilets, washers, and irrigation systems are not as efficient as newer models. Appliances that qualify for rebates have been rigorously tested to ensure they work properly and improve water savings.

### Here are some of the items eligible for rebates:

#### Indoor

- Premium High Efficiency Toilets (PHET) that use 1.01 gallons per flush. Older toilets use 5-7 gallons per flush. The rebate is \$100.00
- High Efficiency Clothes Washers (HECW) that use 55% less water than a standard top-loading washer. The rebate is \$200.00.

#### Outdoor

- Weather Based Irrigation Controllers (less than one irrigated acre) Older controllers are not always weather based or do not have rain sensors. The rebate is \$200.00.
- Drip Irrigation Rebate - Changing your spray irrigation to drip stops run-off and over-spray. Plants receive water near the root zone which is significantly more efficient. The rebate is up to \$200.00 per year.
- Rain Barrels provide water for your plants long after it stops raining. The rebate is \$70.00.

Please check the "eligible product" list at [www.socalwatersmart.com](http://www.socalwatersmart.com) before making your purchase.

**For a complete list of all available rebates, please visit  
[www.jcsd.us/services/conservation-and-efficiency-programs](http://www.jcsd.us/services/conservation-and-efficiency-programs)  
or call (951) 727-8002**



## RIVERWALK PARK

Bordering the Santa Ana River, Riverwalk Park has something for everyone. The amenities include 13 acres of parkland, a connection to the Santa Ana River Bike/Horse Trail, an exercise loop, frisbee golf, and picnic shelters with BBQ grills. Children will enjoy a sand pit that is ready for excavation (who knows what dinosaur is buried there), and a playground. All park shelters are available to rent for your events and festivities. Learn more by visiting [www.jcsd.us/services/parks-and-recreation](http://www.jcsd.us/services/parks-and-recreation).

### HISTORICAL FACT



Jurupa Community Services District has been serving the Jurupa area since 1956. JCSD was originally formed to install a sewer system; water services were added in 1966.

## FIND IT FAST DIRECTORY

**JCSD Services**  
(includes emergencies)  
(951) 685-7434

**JCSD Conservation Hotline**  
(951) 727-3521

**JCSD Parks & Landscaping**  
(951) 727-3524

**JCSD Recreation Classes**  
(951) 727-3524

**Graffiti Hotline**  
(951) 727-3500

**CITY HALLS**  
**City of Eastvale**  
(951) 361-0900

**City of Jurupa Valley**  
(951) 332-6464

**UTILITIES**  
**JCSD (water and sewer)**  
(951) 685-7434

**So Cal Edison (electricity)**  
(800) 655-4555

**So Cal Gas (gas)**  
(877) 238-0092

**Time Warner Cable (TV)**  
(888) 892-2253

**Charter Communications**  
(855) 757-7328

**DirectTV (TV)**  
(888) 777-2454

**AT&T (telephone)**  
(800) 288-2020

**Verizon (telephone)**  
(800) 837-4966

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# BRIDGE WIDENING

## I-15/Limonite Avenue Bridge Widening

Beginning this summer, the County of Riverside will begin work on the I-15/Limonite Avenue interchange to alleviate traffic congestion in that area. The cities of Eastvale and Jurupa Valley are expected to grow and add new residences and businesses in the upcoming years, resulting in additional traffic circulation issues. Currently, the average daily vehicle account is 33,050 and is expected to increase to approximately 65,000 by 2035. The improvements consist of a new 8-lane overcrossing, 3 through lanes in each direction plus 2 turn lanes, widening of the off-ramps from 2 to 4 lanes, the addition of 2 new loop on-ramps, and widening of Limonite Avenue to 4 lanes in each direction between Hamner Avenue and Wineville Avenue. Additional information can be found at [www.RCProjects.org](http://www.RCProjects.org)

# COMMUNITY VOTE DAY

Every May, JCSD hosts this fun family event celebrating student artists to give residents the chance to vote for their favorite art poster. Enjoy free food, games, face painting, and ride the kiddie train. New this year is the Wyland Foundation Mobile Learning Center. The Learning Center is a 1,000-square foot traveling exhibit with six interactive stations.

The event will be held on Saturday, May 19, between noon and 4:00 p.m. at JCSD Headquarters (11201 Harrel St., Jurupa Valley). See page 7 for more details.



WATER • SEWER • PARKS • GRAFFITI • STREET LIGHTS



# Picnic IN THE Park

**JUNE 22-24**

★ A THREE-DAY CELEBRATION THAT WELCOMES A SUMMER SEASON OF NON-STOP FUN IN EASTVALE ★

**EASTVALE COMMUNITY PARK**  
12750 CITRUS ST, EASTVALE, CA 92880

**JUNE 22**

5-11 PM

**The Answer**

Classic Rock Experience  
Show starts at 7 PM

**JUNE 23**

2-11 PM

**Firework Show**

Show starts at 9 PM

**JUNE 24**

3-10 PM

**Salsa Making Contest**

Best salsa in town!

**PICNIC GAMES ★ CARNIVAL RIDES ★ BEER GARDEN ★ FOOD VENDORS ★ CONTESTS**

951.727.3524 • [WWW.JCSD.US](http://WWW.JCSD.US)

CONNECT WITH US @JCSDPARKS #PIP2018



## FIND IT FAST DIRECTORY

### WASTE MANGEMENT

**Burrtec (trash)**  
**Jurupa Valley**  
(951) 786-0639

**Waste Management (trash)**  
**Eastvale**  
(800) 423-9986

### EMERGENCY SERVICES

911

**Public Safety**  
(non-emergency)

**Fire Department**  
(951) 940-6900

**Sheriff's Department**  
(951) 776-1099

**Animal Services**  
(888) 636-7387

### OTHER SERVICES

**Jurupa Area Recreation  
and Park District**  
(951) 361-2090

**Jurupa Mountains  
Discovery Center**  
(951) 685-5818

**Jurupa Valley  
Citizens Patrol**  
(951) 955-9225

**LOCAL LIBRARIES**  
**Eastvale Branch Library**  
(951) 273-1520

**Glen Avon Library**  
(951) 685-8121

**Rubidoux Library**  
(951) 682-5485

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# FREE SPRINKLER NOZZLES

## Last Chance

Have you thought about replacing your water-guzzling sprinklers with low flow nozzles? Did you know that you can get sprinkler nozzles absolutely free? JCSD customers are eligible for the FreeSprinklerNozzles.com program, but only for a limited time. The Free Sprinkler Nozzles Program ends on June 30, 2018. Hot summer days are just a few months away and drought conditions are predicted to worsen. Take advantage of the program before it's too late. Participating in the program is simple. First, go to [www.FreeSprinklerNozzles.com](http://www.FreeSprinklerNozzles.com) and fill out the online form. Print out your voucher; it takes less than 10 minutes to complete. Second, determine the nozzles your site will need. Third, visit a participating store and simply pick up your nozzles. Finally, install your new nozzles and start saving today!

## Here's how it works...

Program ends  
**June 30, 2018**



### FIRST

Fill out the on-line form and print your voucher today (it'll take less than 10 minutes).



### SECOND

Determine the nozzles your site needs.



### THIRD

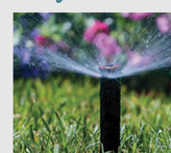
Visit a participating supplier and pick up your nozzles.



### FOURTH

Install your nozzles and start saving.

High efficiency nozzles cost \$4-\$10 each, but through [FreeSprinklerNozzles.com](http://FreeSprinklerNozzles.com) they're FREE!



**jurupa**  
COMMUNITY SERVICES DISTRICT  
Proudly serving Jurupa Valley and Eastvale

Go to [FreeSprinklerNozzles.com](http://FreeSprinklerNozzles.com) to get started.

**For More Information:**  
Please visit: [www.JCSD.us](http://www.JCSD.us)  
Or call: 951-685-7434 ext.482

# BATTING CAGES

Baseball season is in full swing! Does your home-grown slugger need some batting practice? JCSD has batting cages at Harada Heritage Park waiting for you. If you want to play like a pro, you now have the opportunity to train like one.

### The batting cages at Harada Heritage Park are open:

- Monday through Friday from 3:00 p.m. to 8:30 p.m.
- Saturday from 8:00 a.m. to 8:00 p.m.
- Sunday from 8:00 a.m. to 5:30 p.m.

Fees are \$1.00 per round of 15 balls or cages can be reserved in 15-minute increments.

### Fees for rentals are:

- 15 minutes is \$15
- 30 minutes is \$20
- 60 minutes is \$35



# WYLAND FOUNDATION®

## MOBILE LEARNING CENTER

This state of the art 1,000 sq. ft. bio-diesel learning exhibition features a 4-D multisensory theater and six interactive stations.

*Join Us!*  
**May 19th**  
**12 – 4pm**



**PLUS...**  
Community Vote Day!

## "WATER IS LIFE" Children's Poster Contest

*Vote for your favorite poster in person!*



**Two  
Events  
One Day!**

**ACTIVITIES • REFRESHMENTS GIVEAWAYS • INFORMATION TABLES • RAFFLE PRIZES**

**RAIN BARREL SALE FOR JCSD CUSTOMERS! \$40 PER BARREL.**

*Limited Quantities Available! First-Come, First-Served. Cash or Checks Only!*

For More Information Please Contact Clover Rogers (951) 727-8002 [crogers@jcsd.us](mailto:crogers@jcsd.us)  
JCSD Headquarters • 11201 Harrel Street • Jurupa Valley, CA 91752

## FIND IT FAST DIRECTORY

### HEALTH SERVICES

**Riverside Public Health**  
(free or low-cost health services)

**Jurupa Family Care Center**  
(951) 360-8795

**For Appointments**  
(800) 720-9553

**Corona Family Care Center**  
(951) 272-5445

**For Appointments**  
(800) 720-9553

### SCHOOL DISTRICTS

**Jurupa Unified School District**  
(951) 360-4100

**Corona-Norco  
Unified School District**  
(951) 736-5000

### CHAMBERS OF COMMERCE

**Eastvale  
Chamber of Commerce**  
(951) 768-6000

**Jurupa Valley  
Chamber of Commerce**  
(951) 681-9242

**Norco  
Chamber of Commerce**  
(951) 737-6222

### POST OFFICE

**U.S. Post Office**  
(800) 275-8777



COMMUNITY SERVICES DISTRICT

*Serving Jurupa Valley and Eastvale*

11201 Harrel St,  
Jurupa Valley, CA 91752

Presorted Standard  
US Postage  
PAID  
Ontario, CA  
Permit No. 556

# UPCOMING EVENTS

May 19

## Community Vote Day

JCSD Headquarters



June 22 - 24

## Picnic in the Park

Eastvale Community Park



June 29 - August 3

## Concerts in the Park

Harada Heritage Park



May 12 - September 8

## Moonlight Cinema

Orchard Park