

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

DRINKING WATER WARNING LIFTED

Customers of the Jurupa Community Services District were notified on September 27, 2024, of a potential problem with our drinking water in two specific zones, primarily in Jurupa Valley with a small commercial/industrial portion of Eastvale. Customers were advised to boil water, as well as other instructions outlined in the Drinking Water Warning. We are pleased to report that additional testing has come back negative. It is no longer necessary to boil your water as the Drinking Water Warning is hereby lifted. We apologize for any inconvenience and thank you for your patience.

The September 25 Sample

It is important to note that the positive test from September 25, 2024, came from a water well, not from JCSD's water treatment and water distribution system. That well was subsequently disconnected from the system. Nonetheless, the State Water Resources Control Board still requires public notification of those who could be affected.

Testing Process

Due to the nature of these tests, it can take over 24 hours to receive results due to the required incubation period to complete these tests. When issues arise, they must first be reported to the State Water Resources Control Board to identify the next steps, public notification if necessary, and specific areas requiring notification.

JCSD conducts over 36,000 water quality tests annually. As a result, customers can be confident in their water system as witnessed through the public outreach and actions taken by JCSD in response to a single test from a water well before reaching disinfection.

Customer Service

As always, you may contact Jurupa Community Services District at (951) 685-7434 or at 11201 Harrel Street, Jurupa Valley, CA 91752 with any comments or questions. Additionally, information is available on our website at www.jcsd.us/publicnotice

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

This notice is from the Jurupa Community Services District.

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