

My JCSD: Use your Smartphone to Submit Non-Emergency Issues

My JCSD for iPhone Users



For iPhone devices, go to the [Apple App Store](#) and search for My JCSD.

My JCSD for Android Users



For Android devices, go to [Google Play](#) and search for My JCSD.

JCSD is excited to launch My JCSD, a new mobile citizen engagement application powered by GOGov. This application empowers you to report issues in the community through an easy to use mobile application.

Residents will be able to submit service requests on the fly from their smartphones or on this webpage and access important information regarding JCSD events, alerts, and more. If a questions arises, JCSD staff will be able to have direct communication with residents to resolve issues together.

My JCSD will feature access to the following resources:

- Submit Requests/Concerns with easy access "Start Request Button"
- Provide multiple photos when submitting a request
- Track requests and send message to JCSD staff regarding the status of a request

Reportable issues include Graffiti, Waste Water, Park Maintenance of JCSD Parks in Eastvale, and more!

**If you are reporting issues relating to the City of Jurupa Valley, or City of Eastvale's municipal code violations, potholes, illegal dumping, street/sign maintenance issues, and other non-emergency issues, please see [Jurupa Valley](#) and [Eastvale's](#) websites for more information.*