

**California Drought Map**  
Drought Intensity:

- D0 - Abnormally Dry
- D1 - Moderate Drought
- D2 - Severe Drought
- D3 - Extreme Drought
- D4 - Exceptional Drought

## STATEWIDE DROUGHT MANDATES

### JCSD Elevates to Level 2 of its Water Shortage Contingency Plan in Response to the State's Mandatory Drought Regulations

In response to the State's Emergency Drought Regulations, Jurupa Community Services District's (JCSD) Board of Directors adopted *Level 2 - Drought Caution Condition* of its Water Shortage Contingency Plan. As required by the State, *Level 2 - Drought Caution Condition* includes water usage that is prohibited in the State of California:

- Watering outdoor landscape that causes runoff and allows water to flow onto sidewalks, driveways, and adjacent properties;
- Using a hose to wash a motor vehicle unless the hose is fitted with a shut-off nozzle or a water-saving device that stops the flow of water when not in use;
- Washing down driveways, sidewalks, parking areas or other paved areas except to address immediate safety or sanitation hazards; and
- Operating a fountain or other decorative feature unless the water is part of a recirculating system.

#### Irrigation Restrictions

The State regulations also require agencies, such as JCSD, to implement irrigation restrictions for ornamental landscapes or turf. In recognition of the State's actions, JCSD's Water Shortage Contingency Plan includes the irrigation restrictions below in an effort to increase water conservation and eliminate water waste:

- Four days per week;
- Between the hours of 8 p.m. and 8 a.m.; and
- No more than 10 minutes per station, per day

Additionally, all leaks must be repaired within 72 hours of notification.

The above irrigation restrictions do not apply to residential or commercial ornamental landscape that use non-potable water or properly functioning water-efficient devices such as:

- Drip/micro irrigation systems
- Stream rotor sprinklers
- Weather-based irrigation controllers

At Level 2, irrigation restrictions do not apply to functional turf such as sports fields and activity areas at parks and school facilities.

#### Violations and Fines

Fines are authorized in Level 2 of JCSD's Water Shortage Contingency Plan. JCSD will only impose a fine after all reasonable efforts have been fully utilized to educate, communicate and notify customers of a violation and JCSD's intent to levy a fine. JCSD strives to provide customers with resources and assistance, so we can all work together to eliminate water waste.



# How to Address Irrigation Runoff



Over watering that causes runoff is a common problem that occurs at both residential and commercial properties. With the State's recent emergency drought regulations, Californians are now prohibited from irrigating in a manner that causes runoff.

We all want a beautiful yard that shows how much pride we have in our home. But it's just as important to do our part to make sure that we eliminate water waste.

## **Fifty Percent of Water Usage Occurs Outdoors**

Outdoor activities, such as watering our yard, account for up to 50% of water usage. With this in mind, it is important to evaluate your irrigation system and what can be done to eliminate runoff and water waste. For the most part, residents and businesses are not aware of how much runoff or over watering occurs from their sprinklers. Follow these steps to address water waste and excessive irrigation runoff:

**Inspect.** Check your system for clogged, broken or missing sprinkler heads. If you're not the do-it-yourself type, go with a pro—look for an irrigation professional certified through a WaterSense labeled program.

**Replace.** Take advantage of the Free Sprinkler Nozzle Program, which is offered to JCSD customers

through a partnership through Western Municipal Water District. Customers receive up to 25 free high-efficiency sprinkler nozzles which will help address irrigation runoff and over spray.

**Connect.** Examine points where the sprinkler heads connect to pipes or hoses. If water pools in your landscape or you have large wet areas, you could have a leak in your system. A leak about as small as the tip of a ballpoint pen (or 1/32nd of an inch) can waste about 6,300 gallons of water per month.

**Direct.** Are you watering the driveway, house, or sidewalk instead of your yard? Redirect sprinklers to apply water only to the landscape.

**Select.** An improperly scheduled irrigation controller can waste water and money. Update your system's watering schedule with the seasons, or select a *WaterSense*-labeled controller to take the guesswork out of scheduling.

You can save even more water by incorporating water wise plants and design principles into your garden. JCSD offers Water Wise Gardening Seminars to help you select the proper plants for a water-friendly landscape.

Source: EPA WaterSense Program [www.epa.gov/watersense](http://www.epa.gov/watersense)

## Water Wise Resources

### **Turf Replacement Program**

[www.westernturfreplacement.com](http://www.westernturfreplacement.com)

Looking for a way to reduce your water usage? Replace your lawn! Fifty-percent of water usage is on outdoor irrigation and, of that 50%, half of it is wasted as a result of over watering and runoff. Replace your water consuming lawn for \$2 per square foot. The turf replacement program also offers discounted prices for landscape design services.

### **Free Sprinkler Nozzles**

[www.freesprinklernozzles.com](http://www.freesprinklernozzles.com)

Replace your old and damaged sprinkler nozzles with high-efficiency nozzles and help eliminate runoff and reduce water waste. JCSD customers are eligible for up to 25 free sprinkler nozzles. Visit the website to apply for your free sprinklers voucher.



### **Turf Replacement Program**

[www.socalwatersmart.com](http://www.socalwatersmart.com)

Funding is limited, so take advantage of these rebates while they last:

High-Efficiency Clothes Washer:	\$150
High-Efficiency Toilet:	\$100
Weather-Based Irrigation Controller: for landscapes less than 1 acre	\$200
Rain Barrels:	\$ 75

Para traducir este aviso de informacion por favor llame a (951) 685-7434, ext. 122.



# Conservation Programs



Not sure where to start to make your home and garden drought wise and water efficient? We have a number of workshops, events, and programs to help you eliminate water waste.

## Drop In Irrigation Q&A

**Wednesday, September 24th, 5:00 p.m. - 7:30 p.m.**

**Eastvale Community Center, 13820 Schleisman Road, Eastvale**

With the State's emergency drought regulations, now is a great time to tune up your irrigation system and eliminate water waste. Drop by at any time, and we'll have experts to answer questions about sprinklers, bubblers, drip, or a weather-based irrigation controller. There will be a raffle drawing for items to help you save water!

## Being Drought Wise and Water Treatment Facility Tour

**Saturday, September 27th, 9 a.m. - 12 p.m.**

**JCSD, 11201 Harrel Street, Jurupa Valley**

**RSVP Required**



Not sure where to start in order to make the outdoor area of your home more water efficient? The workshop will cover a variety of ways you can immediately use to make your home and garden more water efficient. The workshop includes a tour of your water treatment facility to provide a better understanding of the process for producing and delivering potable water to your home or business.

Don't forget, Californians sweep, they don't spray when cleaning areas such as driveways, sidewalks and patios! Under the State's emergency drought regulations, California's are prohibited from washing off hardscape with a hose, unless it is to address health and safety.

## Cultivating Our Community Festival

**Saturday, October 25th, 10 a.m. - 3 p.m.**

**Jurupa Mountains Discovery Center  
7621 Granite Hill Drive, Jurupa Valley**

**New This Year: Costume Contest**

Join JCSD, in partnership with the Jurupa Mountains Discovery Center (JMDC), for a day of workshops, activities, and giveaways for adults and kids aimed at cultivating the community through water-friendly homes and gardens. Wear your Halloween costume and sign up for the costume contest.



## Make Your Garden California Friendly Workshop

**Saturday, November 15th, 9:00 a.m. - 12:00 p.m.**

**Eastvale Community Center, 13820 Schleisman Road, Eastvale**

**RSVP Required**

We offered this class in May, and it is back by popular demand. Learn six ways to make your garden more California friendly. The workshop will cover: using a holistic approach to gardening, building a living soil sponge, rethinking elements of your site, right plant, right place, using rainwater as a resource, and managing irrigation.

## RSVP for Workshops

To RSVP for the free workshops or if you have any questions about conservation programs, please contact JCSD's Conservation Coordinator by calling (951) 727-8007 or e-mailing [aloukeh@jcsd.us](mailto:aloukeh@jcsd.us).



A drought tolerant landscape doesn't mean you can only use rocks and cactus. There are many colorful water-friendly plans such as the Mexican Bird of Paradise which is pictured above and can be found at many local nurseries.

## Find It Fast Directory

JCSD Services	(951) 685-7434
JCSD Water Emergency	(951) 685-7434
JCSD Parks and Landscaping	(951) 727-3524
JCSD Recreation Classes	(951) 727-3524
Graffiti Hotline	(951) 727-3500

### City Hall

City of Eastvale	(951) 361-0900
City of Jurupa Valley	(951) 332-6464

### Utilities

So Cal Edison (electricity)	(800) 655-4555
So Cal Gas (gas)	(877) 238-0092
Time Warner Cable (TV)	(888) 982-2253
Charter Communications	(877) 837-4966
DirectTV (TV)	(888) 777-2454
AT&T (telephone)	(800) 288-2020
Verizon (telephone)	(800) 8374966
JCSD (water and sewer)	(951) 685-7434
Waste Management (trash)	(800) 423-9986
Burrtec	(866) 287-7832
Emergency Services	911

### Public Safety (non-emergency)

Fire Department	(951) 940-6900
Sheriff's Department	(951) 776-1099
Animal Services	(888) 636-7387

### Other Services

Jurupa Area Recreation Park District	(951) 361-2090
Jurupa Valley Citizens Patrol	(951) 955-9225

### Riverside County Services

Child Support Services	(866) 901-3212
Code Enforcement	(951) 955-2004
County Tax Assessor	(800) 746-1544
County Clerk (property tax appeals)	(951) 955-1060
Treasurer-Tax Collector	(951) 955-3900
Safely Surrendered Babies	(800) 472-5697
Riverside County Superior Court (Jury Services-Jury Duty)	(951) 275-5076
Voter Registration	(800) 773-8683

### Local Libraries

Glen Avon	(951) 685-8121
Eastvale Branch Library	(951) 273-1520
Rubidoux Library	(951) 682-5485

### Riverside Public Health

(Free or Low Cost Health Services for the Uninsured)

Jurupa Family Care Center For Appointments	(951) 358-5000 (800) 720-9553
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Corona Family Care Center For Appointments	(951) 272-5445 (800) 720-9553
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### School Districts

Jurupa Unified School District	(951) 360-4100
Corona-Norco Unified School District	(951) 736-5000

### Chamber of Commerce

Eastvale Chamber of Commerce	(951) 768-6000
Jurupa Valley Chamber of Commerce	(951) 681-9242
Norco Chamber of Commerce	(951) 737-6222

### Post Office

US Post Office	(800) 275-8777
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 @JCSDTweets  [www.youtube.com/jcsdvideos](http://www.youtube.com/jcsdvideos)

Jurupa Community Services District | [www.jcsd.us](http://www.jcsd.us)

11201 Harrel St.  
Jurupa Valley, CA 91752



COMMUNITY SERVICES DISTRICT

### Board of Directors

**Betty A. Anderson, President**  
**Jane F. Anderson, Vice President**  
**Chad Blais, Director**  
**Kenneth J. McLaughlin, Director**  
**Robert "Bob" Craig, Director**

**Todd M. Corbin, General Manager**



## Report Non-Emergency Issues With Your Smart Phone

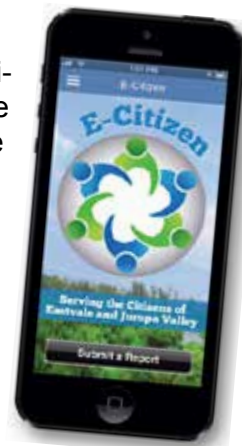
JCSD, in collaboration with the City of Eastvale offers a free smart phone app that enables the community to report non-emergency civic issues. The E-Citizen app, built by CitySourced, allows citizens to easily report graffiti, vandalism, potholes, water waste, and more through their smart phone (including photo and GPS location). Submitting a photo of the issue is highly recommended.

The service reports are automatically routed to the appropriate department at JCSD or the City of Eastvale for resolution.

When a citizen submits a report, they will receive notification that it has been successfully submitted and are able to follow the progress of the report until the issue has been resolved.

After you have downloaded the mobile app, you just need to follow a few simple steps to submit a report:

1. See an issue.
2. Snap a photo.
3. Select the location.
4. Select issue from list.
5. Submit it.



This is an added avenue for submitting non-emergency issues, and citizens can still contact JCSD and the City of Eastvale by phone or through each agency's website.

For issues in the City of Jurupa Valley that pertain to public safety, code enforcement, public works, animal control and other non-emergency matters outside of JCSD's service jurisdiction, please call the City of Jurupa Valley at (951) 332-6464 or submit requests through their website at [http://www.jurupavalley.org/city\\_services.php](http://www.jurupavalley.org/city_services.php).

If you have any questions regarding the E-Citizen app, please call JCSD's Community Affairs Officer at (951) 727-8002 or visit their website at [www.jcsd.us](http://www.jcsd.us) or the City of Eastvale's Public Information Officer at (951) 361-0900 or visit their website at [www.eastvaleca.gov](http://www.eastvaleca.gov).