

## **Element 11: COMMUNICATION PROGRAM**

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This section of the SSMP discusses the District's communications with the public and satellite agencies. This section fulfills the Communication Program requirement for SWRCB (Element 11).

### **11.1 Regulatory Requirements for Communication Program**

The requirements for the Communication Plan element of the SSMP are summarized below:

#### **SWRCB Requirement:**

The District shall communicate on a regular basis with the public on the development, implementation, and performance of its SSMP. The communication system shall provide the public the opportunity to provide input to the District as the program is developed and implemented. The District shall also create a plan of communication with systems that are tributary and/or satellite to the District's sanitary sewer system.

### **11.2 Element 11 Attachments**

There are no attachments for Element 11.

### **11.3 Communication Program Discussion**

The District maintains a website (<http://www.jcsd.us>) to inform the public about District activities. The District's SSMP may be found on the District's website at (<http://jcsd.us/Operations/Sewer/>). Public notice for the adoption of the various elements of this SSMP were provided on the District's website and Public Notice Board in the form of Sewer Committee and Board Agendas, Packets and Minutes. The public was provided an opportunity to comment on the District's SSMP at the Sewer Committee and Board Meetings.

The SSMP was certified by the District's Board of Directors during a public Board meeting. Significant updates to the SSMP are also certified by the Board of Directors. The District also uses the website to notify the public of important upcoming activities related to the SSMP.

Agencies with which the District communicates with regarding wastewater issues include the City of Riverside, Santa Ana Watershed Project Authority, Western Municipal Water District, and the Western Riverside County Regional Wastewater Authority, all of which accept and treat flow from the District. The District and the other agencies meet regularly to discuss industrial waste, treatment plant and collections system issues. The District does not have any satellite collection systems discharging to the District's sewer system.