

List of Enterprise Systems Used by JCSD

System Vendor	System Product	System's Purpose	Categories / Data Types	System's Custodian	Data Collected	Data Updated
App Assure	App Assure	Back Up	Electronic Files	Information Technology	Daily	Daily
Badger	Badger	Meter Reading	Electronic Files	Customer Service	Daily	Weekly
COGZ	COGZ	Maintenance Management	Electronic Files	Facilities	Daily	Weekly
ESRI	ArcGIS	Geodatabase to provide enhanced viewing of data through web services	Electronic Files / Maps	Information Technology	Daily	Weekly
Fiber Link Communications	MAAS 360	Mobile Device Management	Electronic Files	Information Technology	Daily	Weekly
Fleet Maintenance Pro	Fleet Maintenance Pro	Fleet Maintenance	Electronic Files	Facilities	Daily	Weekly
Granite XP	5.4.12	Sewer / GIS Mapping	Electronic Files / Maps	Sewer	Daily	Weekly
Hyland	OnBase	Document Management System	Electronic Files	Information Technology	Daily	Daily
Infosend	Infosend	Online Bill Pay / Billing	Electronic Files	Customer Service	Daily	Weekly
Linko	Linko	Sampling Results Data System	Electronic Files	Sewer	Daily	Weekly
Microsoft	Exchange	Email	Electronic Files	Information Technology	Daily	Weekly
Neogov	Applicant tracking	Online Applicant System	Electronic Files	Human Resources	Daily	Weekly
New World LOGOS	New World ERP	Customer Billing, & service orders	Electronic Files	Billing & Operations	Daily	Daily
Own Cloud	Own Cloud	File Sharing	Electronic Files	Information Technology	Daily	Weekly
Solarwinds	Solarwinds	Log Event Manager	Electronic Files	Information Technology	Daily	Weekly
Spiceworks	Version 7	Helpdesk Ticketing	Electronic Files	Information Technology	Daily	Weekly
Timetrak	Time Clock	Track Employee time	Electronic Files	HR	Daily	Daily

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Veeam	Veeam	Redundancy / Back Up	Electronic Files	Information Technology	Daily	Weekly
Vermont Systems	Rectrac / Webtrac	Class Registration & Reservations	Electronic Files	Parks	Daily	Weekly
XC2	XC2	Backflow System	Electronic Files	Water	Daily	Weekly