



COMMUNITY SERVICES DISTRICT

Find It Fast Phone Directory

JCSD Services..... (951) 685-7434
 JCSD Water Emergency..... (951) 685-7434
 JCSD Parks and Landscaping..... (951)-727-3524
 JCSD Recreation Classes..... (951)-727-3524
 Graffiti Hotline..... (951) 727-3500

Utilities

So Cal Edison (electricity)..... (800) 611-1911
 So Cal Gas (gas)..... (800) 427-2200
 Time Warner Cable (TV)..... (888) 892-2253
 Charter Communications..... (888) 438-2427
 DirecTV (TV)..... (800) 531-5000
 AT&T (telephone)..... (800) 310-2355
 Verizon (telephone)..... (800) 483-5000
 JCSD (water and sewer)..... (951) 685-7434
 Waste Management (trash)..... (951) 280-5400
 Emergency Services..... 911

Public Safety (non-emergency)

Fire Department..... (951) 940-6900
 Sheriff's Department..... (951) 955-2400
 Animal Services..... (888) 636-7387

Other Services

Jurupa Area Recreation and Park District..... (951) 361-2090
 Jurupa Valley Citizens Patrol..... (951) 955-2600

City of Eastvale

Eastvale City Hall..... (951) 361-0900

Riverside County Services

Child Support Services..... (866) 901-3212
 Code Enforcement..... (951) 955-2004
 County Tax Assessor..... (800) 746-1544
 County Clerk (property tax appeals)..... (951) 955-1060
 Treasurer-Tax Collector..... (951) 955-3900
 Safe Haven for Abandoned Babies..... (800) 472-5697
 Riverside County Superior Court (Jury Services-Jury Duty)..... (951) 955-2285
 Voter Registration..... (800) 773-8683

Local Libraries

Glen Avon
 9244 Galena, Riverside..... (951) 685-8121
 Eastvale Branch Library..... (951) 273-1520
 Rubidoux Library..... (951) 682-5485

Riverside Public Health

(Free or Low Cost Health Services for the Uninsured)

Jurupa Family Care Center
 9415 Mission Blvd., Riverside, CA 92509
 Phone: (951) 360-8795
 Appointments: (800) 720-9553
Corona Family Care Center
 505 South Buena Vista Avenue, Corona, CA 92882
 Phone: (951) 272-5445
 Appointments: (800) 720-9553

School Districts

Jurupa Unified School District
 4850 Pedley Road, Riverside, CA 92509
 Phone: (951) 360-4124

Corona-Norco Unified School District
 2820 Clark Avenue, Norco, CA 92860
 Phone: (951) 736-5000

Chamber of Commerce

Jurupa Chamber of Commerce
 8175 Limonite Avenue #A, Riverside, CA 92509
 Phone: (951) 681-9242
Norco Chamber of Commerce
 2816 Hamner Avenue, Norco, CA 92860
 Phone: (951) 737-2531

Post Office

US Post Office
 10798 Jurupa Road, Mira Loma, CA 91752
 Phone: (951) 685-1071

JCSD URGES COMMUNITY TO "GEAR-UP FOR THE SHAKE UP"



Sample earthquake kit.

In the fall, many California communities held Shakeout drills, reminding us of the need to prepare for future emergencies that may occur if there is an

earthquake in Southern California. JCSD urges its citizens to prepare in advance for a natural disaster. Below are some tips to follow:

- Do a hazard hunt around your home for items that may fall during an earthquake.
- Identify and correct any issues in your home's structure.
- Create an emergency preparedness plan for your family, with evacuation and reunion plans.
- Learn what to do during an earthquake, such as "Drop, Cover and Hold On" – drop to the floor, take cover under a sturdy desk or table and hold on to it firmly.
- Keep a flashlight and extra batteries on hand, as well as a battery-operated radio and first aid kit.
- Keep an emergency supply of food and drinking water for your family. If you don't have an emergency supply at home or in your car, here are four sources that supply earthquake kits:

1. Jurupa Citizens Corps. – Contact Irene Long at (951) 735-5664.
2. Equipment Direct – (909) 319-2500 www.equipdirect.com

Jurupa Community Services District Board of Directors

Betty A. Anderson, President
 Jane F. Anderson, Vice President
 Kathryn Bogart, Director
 Kenneth J. McLaughlin, Director
 Eldon E. Horst, General Manager

The JCSD Board of Directors meets the second and fourth Monday of each month at 7 p.m.

11201 Harrel Street • Mira Loma, CA 91752
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 Graffiti Hotline: (951) 727-3500
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Jurupa Community Services District
 11201 Harrel St.
 Mira Loma, CA 91752

3. SOS Survival Products – (800) 479-7998 www.sosproducts.com
4. Simpler Life Emergency Provisions – (909) 798-8108 – www.simplerlife.com

In times of crisis, your water supply may be interrupted. To ensure your water is safe to drink, follow these tips:

- Examine the physical condition of your water.
- Do not drink murky or colored water.
- Filter murky/colored water through a clean cloth or a coffee filter.
- Boil or chemically treat your water.

In case of an emergency, sometimes a water district will issue a "Boil Water Order." Here is the process to kill bacteria and other organisms in the water during a Boil Water Order:

- Bring all water to a boil.
- Let it boil for 1 minute.
- Let it cool before using.
- Use boiled or bottled water for drinking and food preparation.

If you do not have access to gas or electricity, an alternative method of water purification is through the use of fresh household bleach (Clorox, Purex, etc – do not use scented, color safe or bleaches with added cleaners). Here are some additional tips from the California Department of Public Health:

- Add 8 drops (or ¼ teaspoon) of bleach per gallon of clear water.
- Add 16 drops (or ½ teaspoon) of bleach per gallon of cloudy water.
- Mix thoroughly.
- Allow to stand for 30 minutes before using.
- A chlorine-like taste and odor will result from this purification procedure. It is an adequate indication that disinfection has taken place.
- Water purification tablets may also be used by following the manufacturer's instructions.

Earthquakes and other emergencies strike suddenly, without warning. By planning now, you will be ready for the next emergency. Here are some additional links with educational materials:

- www.earthquakecountry.info
- www.fema.gov/hazard/earthquake



COMMUNITY SERVICES DISTRICT

Community News

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HOW JCSD PREVENTS SEWER SPILLS

In the Jurupa Community Services District (JCSD) area, the wastewater flows through a series of more than 300 miles of pipelines ranging in size from 4" to 48" and continues to one of three wastewater treatment facilities that serve our district. JCSD systematically operates and maintains a complex matrix of sewer lines, manholes and pump stations. Personnel monitor the process to provide sanitary disposal of our wastewater that complies with State health and environmental standards.

PLANNING IS KEY TO PREVENT SPILLS



JCSD's new CCTV truck and video camera.

Last June, the JCSD Board of Directors adopted a Sewer System Management Plan (SSMP) that documents the right way to manage the District's sewer

system. This State - mandated plan is part of the JCSD Strategic Plan that focuses on procedures and practices for long-term implementation of the JCSD Sewer Master Plan. Currently, JCSD employs 13 sewer personnel to operate and maintain the sewer system.

MAINTAINING YOUR SEWER LINES

In spring 2010, the JCSD Board of Directors approved the purchase of a CCTV (Closed



Rudy Soria, JCSD Sewer System Video Technician, testing the video camera.

Circuit Television) inspection system. This equipment, stored within an inspection vehicle, includes a video camera and computer system to capture images of the inside of the pipes and transmit that data to a digital format. This periodic inspection of all sewer mains allows JCSD to practice preventative maintenance for sewer root control and Fats, Oils and Grease. The staff then evaluates repairs and mainline cleaning to ensure the sewer system operates properly. The CCTV truck allows JCSD to visually assess the condition of each pipe within the system to optimize District resources. The video inspection will be used to prioritize preventative maintenance of the sewer system, such as root control and cleaning of grease deposits. It will also be used to prioritize the need for repair and replacement of damaged

sewer mains. This asset based management approach to maintaining the sewer system is the most reliable and cost-effective approach in sewer system management.

JCSD MILESTONE

JCSD recently passed a milestone in preventing Sanitary Sewer Overflows.(SSOs) A SSO is a condition whereby untreated sewage is discharged into the environment prior to reaching wastewater treatment facilities. For more than a year, there has not been a SSO within the District. Eldon Horst, General Manager, said, "Due to preventative maintenance, prompt emergency response, staffing and quality equipment, staff has achieved this goal with a lot of hard work." In 2008, there were only two SSOs, and in a 10-year period prior to that, JCSD averaged four SSOs a year.

The milestone was achieved through focused cleaning, with areas known to be prone to SSOs monitored and cleaned every 30-90 days. JCSD cleans approximately 220 miles of the total 300 mile system each year.



The control room of the CCTV inspection system, located inside the truck. The camera captures images inside the sewer lines.

How JCSD Customers Can Help Prevent Drain and Sewer Clogs



How many times have you cooked bacon and then dumped the excess grease into the sink, sending all that fat down the drain? Pouring Fats, Oils and Grease (FOG) down the drain can lead to sewer clogs and the sewer clogs can lead to wastewater backing up into a home or business, spilling out onto the streets. Cleanup can be costly for homeowners, and especially expensive for businesses like, restaurants.

Treating pollutants in our water supply is a costly task that ultimately is paid for by the public through your monthly sewer bill. Help save our environment and your pocketbook by not throwing pollutants down the drain. Here are a few simple ways to safely dispose of Fats, Oils, and Grease:

- Before washing your pots and pans, scrape the grease off with a paper towel and dispose of it in the trash.

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Drain and Sewer Clogs continued from page 1.

- Use a coffee can lined with a plastic bag to collect fats, greases, and oils. Make sure the oil is cool before you pour it in the can, so it cannot penetrate the plastic liner. Dispose of the bag in your trash.
- Mix excess oil with absorbent materials like paper towels, coffee grounds, shredded newspaper or kitty litter before discarding in the trash.

NO DRUGS DOWN THE DRAIN

Previously, residents were encouraged to throw unwanted or expired medicine down the drain. However, it has recently been discovered that throwing medicine down the drain or flushing them down the toilet has a negative impact on the environment.

Trashing medicine is a better option than flushing. However, precautions must be taken to ensure the safety of children and animals.

- **LIQUIDS** – Empty liquid medication onto absorbent paper towels or rags and dispose of with regular trash.
- **PROPELLANT INHALER** – Empty container by expelling all propellant. Dispose of small empty cylinder in trash.
- **PILLS** – Capsules and tablets should be made unusable and unattractive by wetting, breaking, and crushing. The remains should be placed in the original childproof container with all your personal information removed, sealed with tape and tossed in the trash. Or, another option is to mix the medication with decaying food, used coffee grounds, or kitty litter for disposal with your household trash.

For more information on how to dispose of prescription drugs and other hazardous materials, visit the website at www.nodrugsdownthedrain.org.

Hydrant Flushing Program Ensures Water Quality for JCSD Customers



JCSD Water Service & Maintenance worker Todd Crowe flushes a residential hydrant.

JCSD follows an annual maintenance program of flushing hydrants, a routine practice mandated by the State of California to maintain water quality. The process happens once a year, usually in the winter months, when there is less water usage. Hundreds of hydrants are flushed by JCSD crews to keep the distribution system refreshed.

When new water pipelines are installed in construction areas, some water flushing is also necessary for proper sanitation of the potable drinking water carried through these pipelines. If you see water being flushed from a hydrant, JCSD crews are monitoring that process and customers should be aware that this is a routine practice.

New Water Conservation Website

The JCSD Water Conservation website debuted in September. Did you know that more than 50% of household water is used outdoors? You can learn more about how to save water and money on your bill by trying the free “Water Savings Calculator” on the website. And if you are doing some renovation to your landscaping this fall, explore the “Water Wise Gardening” section, with photos of sample gardens and recommended drought - resistant plants. The “Kids Games & Links” highlights animated and interactive games for the whole family. For more water conservation tips, go to www.jcsd.us and click on the Droplet icon or go directly to <http://savewater.jcsd.us>.



JCSD Parks & Recreation Offers New Classes & Events



JCSD Parks & Recreation continues a busy fall schedule with a variety of classes, community programs, sports leagues and Kids Zone after school recreational programs.

Descriptions of the more than 30 classes and special programs are now posted online at www.jcsd.us/Registration. Dani Cullens, Parks Services Supervisor at JCSD Parks & Recreation says, “Our programs and classes continue to grow in popularity with the local community. This past season we had more than 500 local youth and adults participating.”

New classes include Yoga, Pilates, Zumba, Sports Camps for Off Track, as well as favorites Mommy & Me, Rockstars of Tomorrow, Pee Wee Soccer, Karate Jujitsu, tennis, guitar, dance lessons and more. Fall sports leagues include Eastvale Basketball and Adult Soccer Leagues. The Kids Zone programs are located at Rosa Parks, Clara Barton and Eastvale Elementary schools. Both before and after school programs and Off Track programs are available at select locations. Please contact JCSD Parks & Recreation for specific details.

JCSD introduced a new event in September, the Eastvale Community Camp-Out, held at Harada Heritage Park. Nearly one hundred participants enjoyed the tent style, camp-out with dinner, campfire, songs, a movie, games, activities and breakfast on Sunday morning.

Another popular program is “Parties in the Park,” offering a complete birthday party package for busy parents. JCSD Parks & Recreation staff arranges all the details, including the park shelter reservation, cupcakes, goodie bags and a recreation leader for the day of the event, to organize and lead games and other fun activities. For more information on any of these programs, call [951-727-3524](tel:951-727-3524).



JCSD Parks & Recreation now offers “Parties in the Park.”



Community “Camp Out” at Harada Heritage Park.

Visits from Santa

Do you want Santa to visit your home this holiday season? Santa and his elf will schedule visits Thursday-Sunday beginning December 2nd through Christmas Eve. JCSD Parks & Recreation staff will arrange to take photos and give candy canes. If parents want Santa to deliver your own special gifts, we can arrange that in advance. Due to Santa's busy schedule, each visit will only last 15 minutes. If you have more than 6 children, you must sign up for two visits. Scheduling begins November 15th online only at www.jcsd.us/registration. All visits are \$25, except Christmas Eve which is \$35.

Letters from Santa

Santa's mailbox is already getting full! He asked us to help him by forwarding the letters we receive to the North Pole. Please email your letters to JCSD Parks and Recreation Department through the www.jcsd.us/registration website. You will receive a personalized letter from Santa in return! (Because the North Pole is so far away, a \$5 processing fee will be needed to get your mail all the way to Santa.)

