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 [@JCSDTweets](https://twitter.com/JCSDTweets)

 [JCSDvideos](https://www.youtube.com/JCSDvideos)

## JCSD Partners with Cities and Residents to Clean up Graffiti



Since its formation in 1956, Jurupa Community Services District has been dedicated to improving the area it serves. In addition to providing residents with water, lighting, landscape maintenance and sewer services, eliminating graffiti has been a focus of the district for more than 20 years.

JCSD identified graffiti as a pressing issue in 1992 and sought creative solutions to locate funding and eliminate the problem. Officials looked to the California Landscaping and

Lighting Maintenance Act, a funding tool that allows local government agencies to pay for improvements and services in public areas, including graffiti abatement.

The JCSD Graffiti Abatement Program has been widely successful, removing an average of 1,425 graffiti tags each year since 2014. JCSD strives to erase graffiti within 48 hours of it being reported, and will clean up private property with the owner's permission.

Residents play a critical role in the program's success by reporting such vandalism to JCSD. The program has nurtured a strong partnership between the Riverside County Sheriff's Department and the cities and residents served by JCSD, and future crime is discouraged by keeping the District's service area graffiti-free.

### The public has several options for reporting graffiti:

- Call JCSD's Graffiti Hotline at (951) 727-3500;
- complete the online graffiti reporting form at [www.jcsd.us](http://www.jcsd.us);
- or download the E-Citizen smartphone app.
- Anyone who sees tagging in progress should call 911.

A community-wide approach to combating graffiti helps keep our neighborhoods clean and safe!

## JCSD BY THE NUMBERS




JCSD maintains numerous parks and recreation facilities, and coordinates sports programs, all of which are designed to contribute to the quality of life in the areas it serves.

### Parks and Recreation:


 **213 acres of parkland**

 **2 community/neighborhood centers**

 **4 adult sports teams**

 **13 parks**

 **3 youth league sports**

 **2.61 miles of Eastvale Trail (part of the Santa Ana River Trail)**



# Customer Benefits From New Drip Irrigation Rebate

Meet Dan McGetrick, a Jurupa Valley resident since 1996 and the first JCSD customer to take advantage of the District's new drip irrigation rebate.

This summer, Mr. McGetrick converted a portion of his large backyard from spray irrigation to a drip system. Drip irrigation is a low-pressure watering system that delivers water in a more controlled manner than spray irrigation, which wets the plant and produces runoff.



*Dan McGetrick, pictured above, converted to a drip irrigation system to water trees at his Jurupa Valley home.*

In contrast, drip irrigation uses emitters at the base of plants to release water slowly and steadily, directly to where it is needed. Mr. McGetrick's new drip system consists of over 250 feet of tubing and emitters, and is used to irrigate 18 trees.

"I finally know how much water my trees are getting, and I am watering evenly," Mr. McGetrick said.

His property is composed of slopes and flat open areas, which made it difficult to irrigate trees with conventional spray heads. Drip irrigation systems prevent distribution of water where it's not needed or where it encourages weed growth.

Drip hoses can be hidden under a layer of mulch, as long as emitters are left clear to prevent clogging. Drip systems also provide the flexibility to expand as plants grow and spread.

Residents within the JCSD service area are eligible for a 50 percent rebate (up to \$200) after the purchase and installation of a drip system. For details on the program, contact the Water Conservation Department at 951-685-7434, ext. 482.



## Upcoming Events

JCSD hosts events throughout its service area to provide fun family activities, enhance customer engagement, and promote transparency. The district encourages the community to join JCSD at one of these upcoming events:



The JCSD Board of Directors meets at 6 p.m. on the second and fourth Monday of each month (excluding holidays) in the Board Room at 11201 Harrel St., Jurupa Valley.



### **Fall Festival** – Oct. 7; 2 p.m. to 9 p.m.

Join us for old-fashioned family fun with hay rides and other activities, food vendors, arts and crafts, contests and live music. Harada Park, 13099 65th St., Eastvale.



### **Winter Wonderland & Tree Lighting Ceremony**– Dec. 2; 3 p.m. to 9 p.m.

The celebration includes Santa's arrival, snow play, holiday carols, photo opportunities with Santa, crafts and holiday shopping. Eastvale Community Center, 13820 Schleisman Road, Eastvale.





## Water Treatment Plant Upgrades Completed



Major upgrades have been completed on JCSD's ion exchange treatment plant, tripling capacity and increasing long-term water reliability.

The Roger D. Teagarden Ion Exchange Treatment Plant – known as Teagarden IXP – removes contaminants from groundwater. The \$2.1 million renovation project, which wrapped up in June, upgraded the plant's chemical generation system, modified pipes and tanks, and restored pavement.

The improvements allow JCSD to treat more water from Well 23, helping meet increased demand.



## E-Citizen App Gets it Right

JCSD was recognized for its free E-Citizen smartphone app to report water waste, potholes and other non-emergency problems.

The District will receive an award from Government Technology magazine and AT&T for using technology to improve service delivery to citizens. The ceremony will be held on Oct. 3 at the Special Districts Summit West conference in Anaheim.

E-Citizen leads to quick resolution of nuisances and vandalism such as illegal dumping and graffiti. After downloading the app, residents can report a problem and snap a photo of it. The information, along with GPS coordinates, are automatically routed to the appropriate department.

More information about E-Citizen is available online at: [jcsd.us/services/report-a-problem](http://jcsd.us/services/report-a-problem).



## Capital Improvement Projects

The district has planned several renovation, replacement and construction projects to be completed this year:

- ◆ Eastvale collection systems improvements
- ◆ Pedley Area waterline pipe replacement
- ◆ Pedley Reservoir B Interior Relining Project
- ◆ Van Buren Interconnection Project

For more information about these projects and others, visit [www.jcsd.us](http://www.jcsd.us).



## Keep conserving water!

JCSD remains in Level 2 of its Water Shortage Contingency Plan, which means the following water-use regulations are in effect:



Water between 8 p.m. and 8 a.m., for no more than 10 minutes per day, per station



Water no more than four days per week



No run-off



No watering within 48 hours of rain



Repair all leaks



Use hose shut-off nozzles when washing vehicles



No hosing down driveways, sidewalks or other hard surfaces



Decorative water features must recirculate the water

Water served only on request at restaurants and other public places that serve food



For more information about conserving water, call JCSD's Conservation Hotline at 951-727-3521.

# Find It Fast Directory

JCSD Services (includes emergencies)	(951) 685-7434
JCSD Conservation Hotline	(951) 727-3521
JCSD Parks & Landscaping	(951) 727-3524
JCSD Recreation Classes	(951) 727-3524
Graffiti Hotline	(951) 727-3500

## City Halls

City of Eastvale	(951) 361-0900
City of Jurupa Valley	(951) 332-6464

## Utilities

JCSD (water and sewer)	(951) 685-7434
So Cal Edison (electricity)	(800) 655-4555
So Cal Gas (gas)	(877) 238-0092
Time Warner Cable (TV)	(888) 892-2253
Charter Communications	(855) 757-7328
DirectTV (TV)	(888) 777-2454
AT&T (telephone)	(800) 288-2020
Verizon (telephone)	(800) 837-4966
Burrtec (trash)	(951) 786-0639
Waste Management (trash)	(800) 423-9986
Emergency Services	911

## Public Safety (non-emergency)

Fire Department	(951) 940-6900
Sheriff's Department	(951) 776-1099
Animal Services	(888) 636-7387

## Other Services

Jurupa Area Recreation and Park District	(951) 361-2090
Jurupa Mountains Discovery Center	(951) 685-5818
Jurupa Valley Citizens Patrol	(951) 955-9225

## Local Libraries

Eastvale Branch Library	(951) 273-1520
Glen Avon Library	(951) 685-8121
Rubidoux Library	(951) 682-5485

## Riverside Public Health

(Free or low-cost health services for the uninsured)

Jurupa Family Care Center	(951) 360-8795
For Appointments	(800) 720-9553
Corona Family Care Center	(951) 272-5445
For Appointments	(800) 720-9553

## School Districts

Jurupa Unified School District	(951) 360-4100
Corona-Norco Unified School District	(951) 736-5000

## Chamber of Commerce

Eastvale Chamber of Commerce	(951) 768-6000
Jurupa Valley Chamber of Commerce	(951) 681-9242
Norco Chamber of Commerce	(951) 737-6222

## Post Office

US Post Office	(800) 275-8777
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11201 Harrel St,  
Jurupa Valley, CA 91752



## Give back. Make a difference. Volunteer.

JCSD and the cities it serves offer numerous volunteer opportunities for residents who want to make a difference in their community.

Here's a roundup of some of the many areas where extra help is welcome:

### JCSD:

[www.jcsd.us/services/parks-and-recreation](http://www.jcsd.us/services/parks-and-recreation)

- Homework Club Tutor/Kids Zone Program
- Senior Mentoring Program
- Special Events
- Survey Volunteer
- Tiny Tot Reading Program
- Volunteer Intern
- Youth Sports Programs

### City of Eastvale:

[www.eastvaleca.gov](http://www.eastvaleca.gov)

- City Clerk's Department
- Code Enforcement Department

### City of Jurupa Valley:

[www.jurupavalley.org](http://www.jurupavalley.org)

- Community Events
- City-sponsored activities

